



YOUR NEIGHBOURHOOD PLAN ABBNEY COURT, BARBICAN

WHERE YOU LIVE – WE WANT YOUR NEIGHBOURHOOD TO BE A GREAT PLACE TO LIVE.

This is your neighbourhood plan for 2024/2025. We've put it together with your help to explain the main issues affecting your area and what needs to be done to make it a better place to live.

YOUR TENANCY MANAGEMENT TEAM:



Angie Irving

Housing Officer
01752 388074



Nikki Bickford

Assistant Housing Officer
01752 388088

HERE'S WHAT WE'VE DONE SO FAR

OVER THE LAST 12 MONTHS WE HAVE..



Set up a six month trial of monthly residents surgery at Salvation Army Hoegate St. These were held between 10am and 12noon on the first Wednesday of every month. These will continue if residents feel they are helpful.



Held meeting with other PCH departments to assess the condition of the block and determine what positive changes can be implemented as part of any proposed refurbishment.



Installed additional CCTV to increase security and reduce flytipping.



Held regular meetings with the local Police team to share information, where appropriate, and to help tackle crime and anti-social behaviour.



Worked closely with PCC to identify and prosecute those identified as flytipping in Abbey Court



Upgraded security lighting in the stairwells



THOUGHTS ON YOUR NEIGHBOURHOOD

Over the last 12 months the local housing team has been asking people in your neighbourhood about the area, what problems there are and about priorities for the future. Below are the specific issues raised and other information about the neighbourhood:

WHAT YOU TOLD US

- The block is in need of repainting
- Better use could be made of the communal courtyard/ basketball area as it is currently wasted space and looks untidy.
- The play area needs upgrading for children as this is a family block
- More of a Police presence is needed
- More visible presence and face to face contact with Housing staff is needed.

WHAT OTHER ORGANISATIONS TOLD US ABOUT THE WIDER AREA

- There is a lot of multi-agency working with other agencies such as the Police and Plymouth City Council
- Salvation Army's Coffee and Chat sessions will continue on Tuesday afternoons.
- The Unitarian Church in Notte Street holds [events](#) open to all Barbican residents such as Coffee mornings, Board games sessions and Creative Writing group

WHAT WE SAW TOGETHER

- The Historic Barbican is a beautiful area to live in, with easy access to the City centre and The Hoe which hosts some of the best views in the region.
- Many residents are not always aware of the activities available locally and advertising of events could be improved
- The large communal areas are under utilised and could be better used to encourage more "community spirit" within the block.

WHAT ARE WE GOING TO DO?

IMPROVE THE OVERALL LOOK OF THE BLOCK

Why? To give residents pride in where they live.

How? Liaise with internal PCH colleagues regarding refurbishment plans.

When? 2024-2025

ENCOURAGE A GREATER POLICE PRESENCE

Why? Make residents feel safer in the area

How? Liaise with the local Police team to request more patrols in areas where crime and anti-social behaviour is an issue.

When? 2024-2025

INCREASE COMMUNITY ENGAGEMENT

Why? So residents feel part of their community

How? Improve advertising, and publicise what is happening in the area.

When? 2024-2025

IMPROVE LIGHTING IN DARK SPOTS

Why? To make residents feel safer at night time

How? Liaise with internal PCH colleagues regarding refurbishment plans.

When? 2024-2025

IMPROVE COMMUNAL AREAS

Why? Make best use of the external space and encourage residents to use it to improve their health and well being.

How? Liaise with internal PCH colleagues regarding refurbishment plans.

When? 2024-2025

REINSTATE /CONTINUE DROP-IN SESSIONS AT SALVATION ARMY

Why? Tenants have asked for more face to face contact away from the block to discuss any concerns.

How? Increase awareness via leaflets, posters and Facebook advertising

When? 2024



SUMMARY

The Barbican is a beautiful part of the city, centrally located with access to great transport links, buses, trains and ferries. Shops, eateries and activities are plentiful in the area, however as a tourist hotspot these can often be out of reach financially to many residents so more publicity around free events and residents specific activities could be beneficial. The majority of residents are very happy living here and feel safe and secure in their homes. Residents all look out for one another in Abbey Court, but they feel improved

facilities such as the communal areas would foster a greater sense of community. The overwhelming message when speaking to residents is about how the block looks. Its 'tatty and unkempt' compared to other blocks in the locality and they feel something should be done to improve Abbey Court's external appearance. Also, residents would like to see improved lighting in dark spots and an increased Police presence within the block itself from time to time.



YOUR NEIGHBOURHOOD INCLUDES:

Abbey Court Flats, Block 1-6, Block 7- 70

Facilities

- Paypoint Top Up facility - Southside Street

Schools

- St Andrew's C of E Primary, Citadel Road

Places of worship

- Minster Church of St Andrews, Royal Parade
- Unitarian Church, Notte St

Play areas

- Plymouth Hoe