



RESIDENT INSIGHT

Stonehouse Fly Tipping Consultation



Plymouth Community Homes are working towards understanding the scale of the issue of Fly Tipping, the impact this has on our residents, and understanding what residents see as the main contributors the issues, in this instance - in the community of Stonehouse.

How we listened



955 PCH residents and leaseholders were contacted from Stonehouse and Central Plymouth to give their views, these were contacted via email, post, and text message, with the consultation also published on the PCH website. 133 responses were received.

What you said



You told us that there was a high prevalence of fly tipping in the Stonehouse area, with nearly half of respondents witnessing fly tipping taking place in the area, with over 65% stating they had witnessed the aftermath of fly tipping (waste and materials left). You advised on the range of issues that you feel contribute to why this happens and have offered great insight into how we can support with tackling the problem.

What we will be doing



With the information provided, PCH will be dedicating a community worker to the area that will work with the community to try and improve this issue for local residents. 51 respondents stated they would like to be more involved in supporting to tackle fly tipping and improving the local environment. We will be reaching out to those to harness this support and look at the best ways to tackle the problem and associated issues linked to it, and to attempt to remove the barriers that stop people from disposing of their waste properly. PCH staff will collaborate with residents and local stakeholders to identify sustainable solutions to the problems raised by you, so that we can reduce this issue and make your community a better place to live.





You said, we did

You said: 47% of respondents to this consultation shared that they had witnessed fly tipping taking place within their local community, with 66% having witnessed the aftermath

We did: We will use the information gathered about this to direct our community worker to look at the issues and encourage residents to keep the area clean and a nice place to live

You said: 42% of respondents told us that they weren't aware of how to report fly tipping, whilst another 36% told us they didn't know what could be disposed of in the communal bins or would like more information about this

We did: We will use this feedback to ensure we are regularly reminding residents of how to report issues to us and how to use the communal bins correctly. We will work with partners in the area to increase awareness of the issues raised

You said: Respondents told us about the barriers they face to properly disposing of bulky waste including cost and lack of suitable transport.

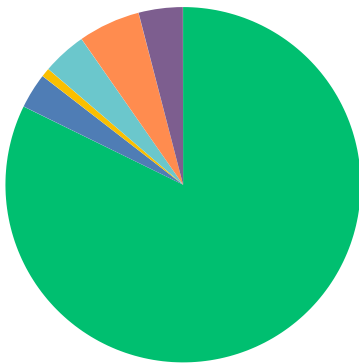
We did: We will use this information to consider and raise awareness of alternative ways to disposing of bulky waste.

You said: 82% of respondents told us they care about the local environment 'a lot' or 'a great deal' with a further 40% telling us they would like to be involved in projects linked to tackling the issue

We did: We will provide and advertise opportunities for residents to come and work with us on projects to improve the local area.

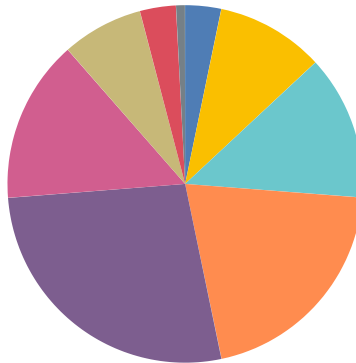
Resident profile

Are you a PCH resident?



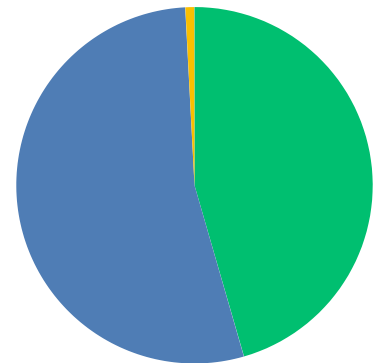
Tenant	102
Leaseholder	4
Shared Owner	1
Old Persons Accomodation	5
Housing with Support	7
Other	5

Which of these age groups are you in?



Under 16	0	55 - 64	33
16 - 24	4	65 - 74	18
25 - 34	12	75 - 84	9
35 - 44	16	85 +	4
45 - 54	25	PNTS	1

Are you?



Male	56
Female	66
PNTS	1
Other	0

